

# **Janell Briscoe, MHA**

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## **PROFESSIONAL SUMMARY**

Healthcare industry leader with thirty years of experience in complex health care organizations, developing a clear understanding of the continuum of care and the dynamics that impact organizational effectiveness and profitability. Transitioned from industry to academia to invest in development of future health policy advocates and healthcare business leaders.

## **EDUCATION**

**Doctorate of Healthcare Administration** (Anticipated completion May 2026). Oklahoma State University Center for Health Sciences, Tulsa, Oklahoma.

**M.H.A** (1992). Health Administration Program, Washington University School of Medicine, St. Louis, Missouri.

**B.S. Economics** (1990). Texas A&M University, College Station, Texas.

## **PROFESSIONAL EXPERIENCE**

**July 2022 to present**

**Instructor, UNT Health Fort Worth. College of Public Health, Department of Health Administration and Health Policy**

- Instructor teaching Organizational Leadership, Health Insurance and Managed Care and Managing Across the Healthcare Continuum.
- Proficient in Canvas Learning Management System for both in-person and on-line application.
- Achieved “Quality Matters” course certification for on-line, asynchronous version of HMAP 5314 - Health Insurance and Managed Care.
- Internship coordinator for academic year 2025-2026

**February 2016 - April 2021 Chief Executive Officer, Encompass Health Rehabilitation Hospital of City View, Fort Worth, Texas**

- Area executive for two inpatient rehabilitation hospitals (HealthSouth Fort Worth and HealthSouth City View) with 122 licensed beds February 2016 through April 2018. Led market consolidation and rebranding initiative in April 2018 to consolidate operations to one hospital at City View. Managed significant construction project expanding bed capacity by twenty-five percent.

- Achieved “Top 10%” Quality performance based on national metrics for inpatient rehabilitation hospitals as reported by UDS (Uniform Data Systems for Medical Rehabilitation).
- Improved overall Patient Satisfaction from baseline bottom 5% to top 5% of the 125 Encompass Health hospitals over a 9-month period.
- Achieved top 10% in company-wide Employee Engagement.
- Achieved successful Joint Commission triennial surveys and expansion of Joint Commission Disease Specific Programs including Stroke, Hip Fracture, Amputee, Parkinson’s and Acquired Brain Injury.
- Managed hospital team to consistently exceed corporate goals for aggressive EBITDA, financial, operational and quality metrics.

**June 2009 - January 2016**

**Assistant Vice President, Primary Care and Specialty Services**

**Cook Children’s Health Care System, Fort Worth, Texas**

- Executive responsible for relationships with Medical Directors of all specialties. Led specialty program development critical to sustaining inpatient and surgical volumes.
- Responsible for all specialty and primary care ambulatory services spanning 17 specialty locations and 27 primary care locations.
- Administrator for inpatient services including Rehabilitation, Psychology and Psychiatry.
- Developed telemedicine program serving patients in outpatient and inpatient settings for critical referral communities including Abilene, Amarillo, Denton, Midland/Odessa, San Angelo and Waco.
- Facilitated growth of Network operations from 369 to 529 providers over six years: growing specialty outpatient visits by forty-five percent.
- Planned and operationalized multiple ambulatory facilities including Dodson Specialty Clinics in Fort Worth and the Cook Children’s Urgent Care and Pediatric Specialty Centers in Southlake and Mansfield.
- Supervised eight Directors providing leadership to 760 health system employees. Specialty team consistently exceeded health system benchmarks for Patient Satisfaction and Employee Engagement.

**October 2005 - June 2009**

**Senior Director, Regional Ambulatory Business Operations;  
Director, Ambulatory Operations. Children’s Medical Center,  
Dallas, Texas**

- Operational oversight of specialty service lines with responsibility for all regional ambulatory specialty operations at Dallas, Legacy (Plano), Irving and Mesquite locations. Lead for development of future offsite ambulatory locations throughout North Texas.
- Managed relationships with UT Southwestern Medical Directors to ensure appropriate clinical staffing of all Children’s specialty locations.
- Ambulatory services lead for planning, development and implementation of the Epic Electronic Health Record.

- Administrative lead for all formal Process Improvement initiatives in Ambulatory Services.
- Responsible for development and oversight of financial and productivity reporting for Ambulatory Services.

**Oct 2004-Sept 2005 Chief Development Officer, Tenet Healthcare System – Trinity Medical Center, Carrollton, Texas**

- Member of executive leadership team of 207-bed community hospital
- Responsible for physician relations, physician recruitment, marketing and advertising and strategic development of service lines and medical staff planning.

**May 1994-Sept 2004 Executive Director, Baylor Health Care System – HealthTexas Provider Network, Dallas, Texas**

- Progressive positions over ten years of service.
- Administrative lead for practice acquisitions and consolidations critical to the growth of the network.
- Supervised administrators and office managers and coordinated budgets for all practice locations.
- Provided administrative oversight for the HealthTexas Clinical Laboratory serving all physician practice locations.
- Project manager for multiple building and renovation projects.
- Administrative partner to the HealthTexas Provider Network Board of Directors and physician committees.

**June 1993-May 1994 Medical Economics Analyst, Kaiser Permanente, Dallas, Texas:**

- Responsible for utilization analysis and medical office operations reporting. Developed outpatient surgery regional forecast and annual budget. Member of Information Services Functional Team responsible for development of 5-year strategic plan for regional information services.

**July 1992-May 1993 Administrative Resident, Baylor Health Care System, Dallas, Texas:**

- Completed formal administrative residency program with rotation through all departments of Baylor University Medical Center and each of the corporate divisions of the Health Care System. Served as evening and weekend Administrator on Call.

**RESEARCH & TEACHING INTERESTS**

Physician partnerships and practice administration; health insurance and managed care; health policy design and implementation; organizational leadership in healthcare; management and leadership across the healthcare continuum.

## **TEACHING EXPERIENCE**

2022 – 2025	<i>Instructor: HMAP 5314 - Health Insurance and Managed Care</i> UNT Health Fort Worth
2022 – 2025	<i>Instructor: HMAP 5328 – Organizational Leadership</i> UNT Health Fort Worth
2023 – 2025	<i>Instructor: HMAP 5318 – Managing Across the Continuum of Care</i> UNT Health Fort Worth
2025 – 2026	<i>Instructor: HMAP 5116 – MHA Internship</i> UNT Health Fort Worth

## **MEMBERSHIPS/AFFILIATIONS**

American College of Healthcare Executives  
Association of University Programs in Health Administration